

**Position:**

Service Associate (Calgary)

**Employer:**

K'(Prime) Technologies Inc.  
Unit 105, 90 Freeport Blvd. NE  
Calgary, Alberta T3J 5J9

**Contact:**

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**Education:**

High school diploma required, and post secondary education in a science field welcomed. Your specific educational qualifications are not critical, but your interest in science and desire to learn are important. We are considering an entry level position to a position with experience and formal chemistry (diploma or degree) education. Salary/position will be based on education and experience.

**About the Company:**

The focus of K'(Prime) Technologies is to sell, service and support laboratory equipment in a cost effective manner. Our clients include various oil and gas service labs, refinery labs, government research facilities, university research labs, post-secondary student labs, healthcare facilities and a wide range of analytical laboratories. K'(Prime) Technologies is a Strategic Service Provider (SSP) for Agilent Technologies Canada, in Western Canada—one of two SSP's in North America.

K'(Prime) Technologies is the largest supplier of laboratory instrumentation in Western Canada, and has representatives performing on-site repair services, installation of new products, training, and technical sales. The main office is based in Calgary, Alberta, and features laboratory facilities, warehouse, repair center, offices and a customer training facility.

In addition to a compensation based on education and experience, we offer a comprehensive benefits plan, reimbursement of expenses and profit sharing. A superior base salary will be complemented with performance based bonus structure. K'(Prime) Technologies provides a stimulating and exciting environment for its employees. The open service position will be full time in the Calgary office, but the progression of the position in the service group generally involves field service.

**Qualifications:**

The successful candidate will possess strong interpersonal skills, and must have exceptional written and verbal communication capabilities. A strong mechanical aptitude, effective computer skills and a demonstrated ability to work independently are important in this position. The successful candidate should have an outgoing personality, be very self-motivated and feel comfortable in an environment where the fine details are critical. Experience with GC, IC and HPLC would be helpful, but is not required. Organization and attention to details are critical. Candidates who demonstrate or explain these qualifications in their cover letter and show enthusiasm about why they are the right candidate for this position will be given preference over

those that randomly send their resume to the e-mail address. Your specific educational qualifications are not critical, but your interest in science and desire to learn are important.

**Duties:**

- Follow preventative maintenance procedures on laboratory instrumentation.
- Perform validation services on instruments found in regulated laboratory environments.
- Carry out basic repairs on laboratory instrumentation represented by K'(Prime) Technologies.
- Manage warehouse repair facility, ensuring projects are completed on-time, records are maintained, documentation completed and filed.
- Reconditioning, testing, and certification of laboratory instrumentation.
- Ability to work independently; meet deadlines, and adjust to changing priorities.
- Ability to set up and troubleshoot small networks (Windows 7, Windows XP). Simple computer programming and computer repair would be an asset.
- Ability to travel as required throughout Alberta and other locations in Canada for backup coverage (the majority of the work will be in Alberta).
- Ability to work independently; provide feedback to colleagues on a regular basis.
- Travel for training and field work will be required; the successful candidate must be able to travel to the US.

**Compensation:**

Compensation is based upon experience and qualifications. K'(Prime) Technologies has a competitive performance-based compensation package. K'(Prime) Technologies covers all expenses associated with field work and supplies the necessary tools to carry out this job in a safe and productive manner. This position is considered an entry level position to the service department at K'(Prime) Technologies and may be considered transitional to other service or sales positions.

**Location:**

The position is based out of the national office in Calgary, Alberta.

**Application Procedure:**

**Application by e-mail only ; subject line of e-mail should be "Service Associate (Calgary)."**

Individual confirmation of receipt of your resume will be sent back to you directly. A second e-mail will be sent to those individuals qualifying for an interview. Candidates sending resumes by mail, fax, or making requests by phone will not be included in the selection process.

**Application Deadline:**

February 17, 2012. Position may close sooner if a suitable candidate is found.

*As a condition of employment, the successful candidate will be required to consent to employee screening checks. These may include, but are not limited to: criminal record check, verification of employment history, verification of academic credentials, and verification of identification.*